

**Easter Eggs-travaganza 2026 Gachapon Event**  
**Terms and Conditions**

By participating in the Easter Eggs-travaganza 2026 Gachapon event (the “**Event**”) held at Bird Paradise, Curiosity Cove, and Singapore Zoo (the “**Parks**”) between 14 March 2026 and 12 April 2026 (the “**Event Period**”) and organised by the Mandai Wildlife Group (or “**MWG**”, both as defined in the Parks Rules and Conditions found at <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html> (“**Parks Rules and Conditions**”)), the participant hereby agrees and acknowledges that they have read, understood and agrees to be bound by these terms and conditions set out herein and any other requirements set out in any Event-related promotional materials (“**Event T&Cs**”).

MWG reserves the right to (a) cancel, change or modify the Event, and/or (b) make changes to the Event T&Cs or the prizes, from time to time, in any way, and without prior notice to the participants.

**1. ENTRY REQUIREMENTS**

- 1.1. A valid Admission Ticket (as defined in the Park Tickets Terms and Conditions found at <https://www.mandai.com/en/park-terms.html> (“**Park Tickets T&Cs**”) or membership allowing entry to Bird Paradise, Singapore Zoo and/or Curiosity Cove (“**Active Membership**”) is required to participate in the Activities (as defined below). For clarity, complimentary, discounted, and corporate admission tickets, and cards that allow complimentary access, will be considered as a valid Admission Ticket. Mandai Staff pass, Mandai Staff Family pass and Mandai Volunteer pass will NOT be accepted as valid Admission Ticket.
- 1.2. As a condition of participation in the Event, each participant affirms and represents that they are either:
  - 1.2.1. 18 years old (as at the participant’s date of participation in the Event) and older and agrees to be bound in all respects by the Event T&Cs; or
  - 1.2.2. if a participant is below 18 years old, the participant must, and will be deemed to, have in any event, obtained consent from their parent or legal guardian, their parent’s or legal guardian’s acceptance of the Event T&Cs and their parent’s or legal guardian’s agreement to take responsibility for the participant’s acts and omissions in connection with their participation in the Event and/or use of the Prizes (as defined below), as the case may be. MWG shall have the right to request proof of their parent's or legal guardian’s consent at any time.
- 1.3. The following individuals are not eligible to participate in the Event:
  - 1.3.1. MWG employees and volunteers, as well as such employees’ and volunteers’ immediate family members who are included in the Mandai Staff Family pass, and individuals living in the same household as such MWG employee, volunteer and/or their immediate family members who are included in the Mandai Staff Family pass; and

- 1.3.2. The employees of MWG’s vendors who have assisted in the planning and execution of the Event.
- 1.4. MWG reserves the right to determine the persons or any class of persons as being ineligible from time to time.
- 1.5. MWG reserves the right to (i) disqualify and/or exclude any participant from the Event, or (ii) withdraw, invalidate or claw back a prize, for any reason, including without limitation, violation of the Event T&Cs, inappropriate or unreasonable behaviour, breaking of any rules, or cheating.
- 1.6. By participating in the Event, the participant:
- 1.6.1. acknowledges that they are participating in the Event at their own risk and accepts that they must exercise caution at all times.
- 1.6.2. warrants to indemnify and hold harmless MWG from and against any and all claims, losses, damages and liabilities of any nature that MWG may suffer or incur arising from or in connection with (a) the participant’s participation in the Event, (b) breach of the Event T&Cs or (c) the use or acceptance of any Prize.
- 1.6.3. consents to be photographed or recorded by MWG or any party authorised by MWG, and allow MWG perpetual use of the participant’s name, voice, images, appearance, biography and/or likeness for editorial, advertising, promotional, marketing and/or other purposes without further compensation to the participant, to the extent permitted by law.

## 2. PARTICIPATING TERMS

- 2.1. During the Event Period, participants must complete at least one (1) of the following activities (each an “**Activity**” and collectively, the “**Activities**”):
- 2.1.1. **Ranger Buddies Eggs-pedition**
- a. Participate in a physical egg hunt at Bird Paradise and complete the physical egg hunt bingo card distributed at the registration booth at Mandai Wildlife WEST lawn or Bird Paradise Entrance (the “**Hunt Card**”).
  - b. The eggs can be found on egg holders placed around Bird Paradise. For clarity, the eggs will not be hidden:
    - i. in places that are restricted or require you to trespass, such as back-of-house areas,
    - ii. in places that may put you in danger, such as animal exhibits/enclosures, and adventure activity locations,
    - iii. in places that require you to vandalise, damage or open up any property, such as in water, buried underground, in waste disposal areas/bins, or
    - iv. in toilets, nursing rooms, or prayer rooms.
    - v. Participants must stay on the footpaths.

- vi. Participants must not put themselves and others (including MWG’s guests and employees) in danger, cause injury to MWG’s animals, or damage MWG’s property.
- c. The Ranger Buddies Eggs-pedition is open for participation on 14, 15 March 2026, and 3, 4, 5, 11 and 12 April 2026 from 9am – 6pm (last entry to Bird Paradise at 5pm).

**2.1.2. The Easter Eggs-ploration**

- a. Participate in a digital egg hunt at Bird Paradise and complete all five (5) checkpoints within the dedicated application which may be accessed by scanning the QR codes on the signage boards around the park and/ or by the Mandai Flagship App (“**App Page**”).
- b. The Easter Eggs-ploration is open for participation throughout the Event Period from 9am – 6pm.

**2.1.3. Ranger Buddies Eggs-citing Stamp Rally at Curiosity Cove**

- a. Complete the stamp rally card distributed at the entrance of Curiosity Cove by collecting stamps in Curiosity Cove (“**CC Stamp Rally Card**”).
- b. The Ranger Buddies Eggs-citing Stamp Rally at Curiosity Cove is open for participation throughout the Event Period from 9am – 6pm.

**2.1.4. Ranger Buddies Eggs-citing Stamp Rally at KidzWorld (Singapore Zoo)**

- a. Complete the stamp rally card, distributed by the staff at the KidzWorld (Singapore Zoo) Ranger Buddies booth, by collecting stamps in KidzWorld (“**SZ Stamp Rally Card**”).
- b. The Ranger Buddies Eggs-citing Stamp Rally at KidzWorld (Singapore Zoo) is open for participation throughout the Event Period from 9am – 6pm.

**2.1.5. Spend a minimum of S\$50 nett in a single, same-day receipt (a “Valid Receipt”) at any of the in-park F&B and/or retail outlets stated in the table below:**

<b>Locations</b>	<b>Outlet</b>
Mandai Wildlife WEST	<ul style="list-style-type: none"> <li>• Bird Bakery</li> <li>• Crimson Restaurant</li> <li>• Egg Splash Café</li> <li>• Food Central</li> <li>• Penguin Cove Café and Shop</li> <li>• Penguin Cove Restaurant</li> <li>• Bird Paradise Shop</li> <li>• Egg Splash Shop</li> </ul>
Mandai Wildlife EAST	<ul style="list-style-type: none"> <li>• Ah Meng Restaurant</li> <li>• Amphitheatre Kiosk &amp; Shop</li> <li>• The Courtyard Cafe</li> <li>• KidzWorld Cafe</li> <li>• KidzWorld Shop</li> <li>• The Mandai Shop</li> </ul>

### 3. PRIZES AND PRIZE REDEMPTION

- 3.1. To redeem an Event prize (the “**Prize**”) from the Gachapon Machine located at the Mandai Wildlife WEST Lawn (“**Gachapon Machine**”), participants are required to show the following:
  - 3.1.1. a valid Admission Ticket or the Active Membership used by the participant to enter the relevant Park which the Activity was completed in; and
  - 3.1.2. the relevant item certifying completion of an Activity, being any of the following:
    - a. a completed Hunt Card;
    - b. a completed App Page;
    - c. a completed CC Stamp Rally Card;
    - d. a completed SZ Stamp Rally Card; or
    - e. a Valid Receipt,at the redemption booth located at the Mandai Wildlife WEST Lawn (the “**Redemption Booth**”) between 9am and 6.45pm (“**Redemption Hours**”) to receive one (1) Gachapon token (“**Token**”). For clarity, (i) the Admission Ticket must be for entry to the respective Park on the same date that the Activity is completed, and (ii) the participant redeeming the prize must be a registered individual under the Active Membership.
- 3.2. Participants are not allowed to redeem Tokens on behalf of another individual.
- 3.3. Upon redemption of the Token, participants may redeem a Prize by inserting the Token into the Gachapon Machine and following the instructions on the Gachapon Machine.
- 3.4. Each participant may redeem only one Token and Prize per Activity per day. All redemptions must be made on the same day that the Activity is completed. Completed Activities will not be valid for redemption purposes outside of the Redemption Hours and cannot be carried over or redeemed on any other day. Unredeemed and incomplete Activities will be considered void.
- 3.5. Prizes may be subject to availability. MWG reserves the right to replace any Prize with another prize of similar value, without prior notice to the participants.
- 3.6. Prizes and Tokens are non-transferable, non-refundable, non-exchangeable for cash, credit, goods or benefits-in-kind, and non-extendable in validity. There shall be no refund, transfer, exchange or extension for any partially used or unused Token or Prize.
- 3.7. Further terms and conditions may apply in respect of the Prizes.
- 3.8. Acceptance of any Prize shall constitute the participant’s acceptance of these T&Cs, and a release and discharge of MWG from any and all claims, demands, causes of action, losses and/or damages which the participant may have, whether known or unknown at the present time, of any nature whatsoever, arising from or in connection with: (i) the Event, (ii) any personal injury and/or property damage, theft or loss suffered by the participant as a

result of the use and/or enjoyment of the Prize, and/or (iii) any tax liabilities in relation to the Prize and/or use or enjoyment of the same.

#### **4. PERSONAL DATA**

- 4.1. MWG shall collect, use, disclose and/or process the personal data of the participants for the purposes of conducting the Event. If the information / documents required by MWG was not provided by the participant, the participant shall be deemed to be ineligible for and may not participate in the Event.
- 4.2. By accepting a Prize, each prize winner shall be deemed to have consented for MWG to use the prize winner's name for promotional and compliance purposes without any further reference, payment, or compensation to the prize winner.
- 4.3. For more information about how MWG collects, uses, discloses, processes and/or stores personal data, please refer to the MWG Personal Data Protection Policy: <https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>.

#### **5. MISCELLANEOUS**

- 5.1. By participating in the **Event**, the participant agrees to:
  - 5.1.1. strictly abide by and comply with the safety instructions as issued by MWG; and
  - 5.1.2. conduct themselves in an appropriate manner throughout the event and agrees not to obstruct, injure, or otherwise harass fellow participants, and employees of MWG.
- 5.2. MWG's Park Tickets T&Cs and Park Rules and Conditions apply.
- 5.3. In the event of disputes regarding the Event or the Event T&Cs, MWG's decision shall be final, conclusive and binding on all participants and no correspondence or appeals will be entertained.
- 5.4. The Event T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore.