

## Terms and Conditions

In these terms and conditions, “we”, “us” or “our” refers to Mandai Park Holdings Pte. Ltd. and/or its Related Corporations (“**MWG**”). “**Related Corporation**” in relation to a corporation, means the holding company of that corporation, a subsidiary of that corporation, or a subsidiary of the holding company of that corporation.

### **Exclusive IOOK Pin Redemption**

- Valid from 5 December to 11 December 2023.
- The Pin can only be redeemed at our main retail shops during their operating hours, on each day of the event period.
- Our main retail shops is as follow:
  - Bird Paradise Shop
  - Singapore Zoo Shop
  - River Wonders Shop
  - Night Safari Shop
- There are limited quantities of Pins available for redemption on each day in the event period, and the redemption of Pins is subject to a first-come-first-served basis while stocks last. The quantity of Pins available for redemption on any given day shall be determined solely by Mandai App team.
- All Pins cannot be returned and/or exchanged for cash or in kind. The condition of the Pin must be checked upon redemption and under no circumstances can the Pin be returned or replaced after redemption.
- We reserve the right to:
  - refuse to process the redemption in the event that the Pins are no longer available for redemption on any given day
  - reject any redemption in the event that redemption is requested outside of the operating hours of our main retail shops
  - amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice

### **Bird Bakery App Exclusive Promotion**

- Valid from 15 November to 30 November 2023.
- Not applicable with other promotions or discounts.
- Promotion is only applicable for Mandai App users.
- Photos are for illustration purpose only.
- We reserve the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice

### **COLLIN'S® App Exclusive Promotion**

- Limited Time offer only, from 15 November – 31 December 2023.
- Promotion is valid for dine-in only at COLLINS® Mandai Wildlife West, not applicable on Public Holidays.
- Promotion is only applicable for Mandai App users.
- Prices are subjected to service charge and prevailing GST, where applicable.
- Not valid with other promotions, membership privileges and vouchers, unless otherwise stated.
- COLLIN'S® reserves the right to vary these terms and conditions at any time without prior notice.
- Photos are for illustration purpose only.