



Tourist Online Exclusive

Tourist Offer — Singapore Zoo & Curiosity Cove Bundle

Terms and Conditions

Any purchased (“**Ticket(s)**”), as issued by Singapore Zoological Gardens and/or Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- The admission bundle “Singapore Zoo & Curiosity Cove bundle” ticket only applicable for Adult Tickets purchased on MWG’s online ticketing site. (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between **5 November 2025 to 28 February 2026** (both dates inclusive).
- The Tickets are valid for one (1) entry into Singapore Zoo and Curiosity Cove (as determined on the Tickets) (hereinafter referred to as the “**Park**”) between **21 November 2025 to 29 April 2026** on the said Tickets. Any request to change the date of admission into the Parks will not be entertained.
- Promotion bundle includes:
 - 1 Adult and Child ticket to Singapore Zoo
 - 1 Adult and Child ticket to Curiosity Cove
- This promotion is only applicable non-residents of Singapore.
- Singapore Zoo admission includes complimentary tram service.
- Admission to Curiosity Cove is strictly limited to the stipulated session date and time stated on the Admission Tickets. No amendments, extensions, or rescheduling of session dates and/or times will be permitted.
- No exchange or replacement of Admission Ticket holders during a session is allowed.
- Guests must be in good health prior to entering Curiosity Cove and during the session.

- MWG reserves the right to refuse entry to or remove any Guest who appears unwell or exhibits any ill symptoms or discomfort.
- Guests must wear grip socks within the Curiosity Cove play areas at all times. Walking bare feet or with any footwear is strictly prohibited.
- Guests are required to comply with all house rules, instructions provided by MWG employees, and safety guidelines displayed within Curiosity Cove.
- Adults (defined as above the age of twenty-one (21) years old) are fully responsible for the safety and well-being of the children under their care throughout the session. Children must be supervised by an Adult at all times. In addition, Adults must accompany children who are under their care and under the age of six (6) years old throughout the session.
- Each Adult may supervise a maximum of two (2) children per session.
- Each session lasts for the duration stated on the relevant Admission Ticket (e.g., 1-hour or 2-hour session). The session time begins at the start time shown on the ticket. Late arrivals will not be granted any time extensions.
- Additional one (1) hour play extensions may be purchased onsite through one of our Indoor Attractions crew, subject to capacity and MWG's sole and absolute discretion.
- MWG reserves the right to alter operation hours, shorten and/or halt playtime, amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- The Tickets will be considered void if they have been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- This promotion is not valid for tour groups, travel agents, school groups, and Destination Pass ticket purchases.
- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances.

- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.