

## <u>Tickets to Paradise – 2-to-go @ 30% Off Bird Paradise Admission</u> Terms and Conditions

Any bundle purchase of admission tickets to the Bird Paradise (the "Park") at a discounted rate under this Promotion ("Ticket(s)"), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the "Mandai Wildlife Group" or "MWG"), is subject to the following terms and conditions:

- Valid for same-day admission into Bird Paradise only, from 15 Nov to 17 Dec 2023 (both dates inclusive).
- 2-to-go @ 30% Off Bird Paradise Admission is valid for existing WildPass Holders and new WildPass Sign-ups only.
- Promotion is valid for 2 Adult tickets or 2 Child tickets only and not applicable for Local Senior Citizen ticket. Child is defined as a local resident aged 3 to 12 years old.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass and longterm visit pass holders.
- Promotion is applicable for online purchases made via MWG's online ticketing site
  only (<a href="https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html">https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html</a>).
- Limited to purchases of up to 10 pairs per online transaction.
- Flexible Pricing will not be accorded.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups and ParkHopper ticket purchases.

- Tickets are available for purchase at MWG's online ticketing site only (https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html).
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder's proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park
  admission is at ticket holder's own risk. MWG will not be responsible for any loss,
  damage, or injury sustained by the ticket holder while in the park. Any assistance
  provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
- Admission tickets purchased as a part of this promotion are eligible for membership conversion to a Family, Individual, or Concessionary Friends of Wildlife or Friends of Wildlife Plus membership. Terms and conditions apply.

## CONVERSION TO MEMBERSHIP

## **BP Admission Tickets**

BP admission tickets can be converted to FOW or FOW Plus Individual, Family and Concessionary Membership only.

Please see below scenarios for clarity:

Admission Tickets	Possible Membership Conversion
Adult / Senior	<ul> <li>Individual Adult / Senior / Caretaker FOW</li> </ul>
Admission to BP	membership
	<ul> <li>Individual Adult / Senior / Caretaker FOW Plus</li> </ul>
	membership
	<ul> <li>Any combination of FOW / FOW Plus Family</li> </ul>
	membership (2A1C - 2A5C)
Child Admission to	<ul> <li>Individual Child FOW / FOW Plus membership</li> </ul>
BP	<ul> <li>Any combination of FOW / FOW Plus Family</li> </ul>
	membership (2A1C - 2A5C)

## Key things to note:

- Membership conversion is only based on park admission tickets. Tickets purchased using Travel agent tickets, complimentary tickets and all promotional tickets are not eligible for conversion to membership.
- Admission tickets are non-refundable under any circumstances.

- MWG may take photographs / recordings of any park visitor, and use any
  photographs, recordings, or any other media records (including those displaying
  the image of the visitor), for any legitimate purpose, including MWG's commercial
  advertising, promotion and / or marketing, without prior approval or
  compensation.
- In the event of dispute, MWG's electronic records shall prevail.
- The Management of MWG reserves the right to amend the terms and conditions without prior notice.