

## 2-Park Secret Wild-erland Food and Beverage Bundle Promotion ("Promotion")

## **Terms and Conditions**

The bundle purchase of admission tickets to (a) the Night Safari (which includes an admission ticket to The Mystical Bar experience located at the Night Safari Tipi Tent ("The Mystical Bar")) and (b) the River Wonders (collectively, the "Parks") under this Promotion ("Ticket(s)"), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the "Mandai Wildlife Group" or "MWG"), is subject to the following terms and conditions:

- The Promotion is only applicable for Tickets purchased on MWG's online ticketing portal (<a href="https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html">https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html</a>) between 17 November 2023 and 14 December 2023 (both dates inclusive).
- Tickets are only valid for single entry on the date stated on the Tickets, between 24 November 2023 and 14 December 2023 (both dates inclusive). Any request to change the date of admission to the Parks, including The Mystical Bar, will not be entertained.
- This Promotion is a WildPass-exclusive promotion and is valid for existing WildPass holders and new WildPass sign-ups only.
- Tickets purchased under this Promotion are only valid for use by Singaporeans, Permanent Residents, Employment Pass holders, Dependent's Pass holders, and Long-Term Visit Pass holders.
- This Promotion is only applicable for the purchase of Adult and Child Tickets and is not applicable for the purchase of Senior Citizen Tickets. For clarity, a Child is defined as an individual aged three (3) to twelve (12) years old.
- Tickets will be considered void if it has been altered or duplicated.
- Tickets are non-transferable, non-refundable and not for resale under any circumstances.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- Tickets to the Night Safari includes complimentary tram service.
- Tickets to the River Wonders exclude the Amazon River Quest ("ARQ") boat ride in River Wonders. Separate charges for ARQ boat rides apply.
- Each Ticket to The Mystical Bar entitles the Ticket holder to redeem one (1) food item and one (1) drink item which may be selected from a pre-determined menu at The Mystical Bar ("Menu"). For clarity, MWG reserves the right to amend, vary and/or modify the Menu at any time and without prior notice.
- Tickets purchased under this Promotion are eligible for membership conversion to either the Friends of Wildlife (Individual (Adult) / Family) membership or Friends of Wildlife Plus (Individual (Adult) / Family) membership. Membership terms and conditions apply.
- This Promotion is not valid for or applicable to tour groups, travel agents or school groups, or any ParkHopper ticket purchases.

- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of
  the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data
  Protection Policy (<a href="https://www.mandai.com/en/saving-wildlife/our-policies/data-protection.html">https://www.mandai.com/en/saving-wildlife/our-policies/data-protection.html</a>). Admission into the Parks is at the Ticket holder's own risk. MWG will
  not be responsible for any loss, damage, or injury sustained by the Ticket holder while
  in the Parks. Any assistance provided by MWG shall not be construed as admission of
  liability.
- Online payment for the Tickets must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend, vary and/or modify these terms and conditions, and/or the Promotion, at its sole and absolute discretion, at any time and without prior notice.
- Should any dispute arise, MWG's decision on all matters relating to the Promotion and these terms and conditions shall be final, conclusive and binding and no correspondence will be entertained.
- These terms and conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act 2001.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (found at <a href="https://www.mandai.com/en/park-terms.html">https://www.mandai.com/en/park-terms.html</a>), which is also displayed at the entrances of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, these terms and conditions shall prevail.