Mandai
WILDLIFE GROUP

Terms & Conditions for Partners Portal – HSBC

HSBC 50% off Singapore Zoo*, River Wonders*, Night Safari* admission tickets

(*only on selected dates)

From the Merchant, Wildlife Reserves Singapore, the terms and conditions shall be as follows:

- Promotion is only valid on these specified dates:

Date	Park
21 – 30 April 2023	River Wonders
19 – 28 May 2023	Night Safari
2 – 11 Jun	Singapore Zoo
16 – 25 Jun	River Wonders
30 Jul – 9 Aug	Night Safari

- Limited to a total of 4 tickets per Cardmember in a single transaction
- Singapore Zoo and Night Safari tickets are inclusive of tram rides
- River Wonders ticket does not include Amazon River Quest boat ride; ride must be purchased separately
- Tickets can be utilised on all days, except on the eve of and during Public Holidays and black out period of 18–31 Dec 2023
- Each ticket is valid for redemption once only on the selected date of visit – no extension of validity will be granted
- All other Terms & Conditions stated on the e-ticket must be adhered to

For HSBC Cardholders, the terms and conditions of the Offer shall be as follows:

- A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited ("HSBC", "we", "us" or "our") in Singapore (such HSBC credit card, a "Card") as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a "Cardholder") shall be eligible to participate in the promotion ("Promotion"), provided that the Merchant (as hereinafter defined) shall have the sole and absolute discretion to reject any Cardholder's participation in the Promotion.
- This Promotion is valid during dates stated above (both dates inclusive) (the "Promotional Period").
- The Promotion is not valid in conjunction with other discounts, offers, promotions, privileges and vouchers.
- Payment must be made using a HSBC Credit Card.
- HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.

- No variation, amendment, supplementation, or waiver of any of these terms and conditions, or withdrawal of this Promotion, shall be effective unless made in writing and signed on behalf of each of HSBC and the Merchant and expressed to be such variation.
- All information is accurate as at time of publishing or posting online.

Other Ticket terms and conditions:

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold on WRS premises, including but not limited to the entrances to and parking areas of any of the WRS Parks. In the event of such unauthorized sale, WRS reserves the right to:
  (a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to the Singapore Zoo, River Wonders and/or Night Safari; and/or
  (b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the WRS Parks without prior notice or compensation to the ticket holder.
- Any admission ticket reported lost, stolen, defaced, destroyed, damaged, torn or in any way interfered with will be rejected and considered void.
- Free admission for children below 3 years old.
- The standard terms and conditions of admission into and tickets for the Singapore Zoo, River Wonders and Night Safari (collectively, the "**Standard T&Cs**") will also apply. These Standard T&Cs can be found at https://www.mandai.com/en/park-admission-terms.html and https://www.mandai.com/en/park-terms.html respectively.
- WRS shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to the WRS Parks unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
- WRS reserves the right to change the above terms and conditions without prior notice.

WildPass Terms and Conditions

- WildPass accounts, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd and Singapore Zoological Gardens (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

WildPass Application

- WildPass account applied online is valid from the date of application.
- Applicants for WildPass account are required to submit their first and last name, 6-digit Singapore postal code of their residential address, date of birth and a valid email address on www.mandai.com/wildpass.
- Applicants are required to provide consent to receiving Mandai marketing communications and agree to terms & conditions and privacy policy.
- An electronic card (“e-card”) will be emailed to the applicant’s email address upon a successful online application. No physical card will be issued for a WildPass account.
- The WildPass electronic card is personal to the registered holder(s) and is not transferable. Only the named person reflected on the electronic card may enjoy WildPass benefits.
- WRS reserves the right to reject an application, and to suspend or terminate a WildPass account without liability or refund, if any of the conditions of the account are not complied with or if any benefits are abused.
- The WildPass programme, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of WRS. In the event of a dispute, the decision of WRS will be final.