

# Panda-stic Party Bundles [Includes Adult/Child admissions to Singapore Zoo and River Wonders Panda-stic Party (Night), or River Wonders and River Wonders Panda-stic Party (Night)]

### **Terms and Conditions**

This bundle, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for same-day admission into Singapore Zoo and River Wonders Panda-stic Party (Night), or River Wonders and River Wonders Panda-stic Party (Night), from 5 August to 11 September 2022 (both dates inclusive).
- River Wonders Panda-stic Party (Night) operates from 5 August to 11 September,
   7.30pm to 11.30pm on Fridays to Sundays, eve of Public Holidays, and Public Holidays only.
- Admission time slots to River Wonders Panda-stic Party (Night) are at 7.30pm, 8.30pm and 9.30pm. Last entry is at 10.45pm.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- Valid for existing WildPass Holders and new WildPass sign-ups only.
- Promotion bundles are valid for Adult and Child only and are not applicable for Local Senior Citizen ticket.
  - Child is defined as a local resident aged 3 to 12 years old.
- Promotion bundles are applicable for online purchases only.
- Limited to purchases of up to 4 Adult Bundle tickets & 4 Child Bundle tickets per online transaction.
- Flexible Pricing will not be applicable.
- Promotion bundles are not valid for any further discounts, including but not limited to those under tour groups, travel agents, school groups, SSAs, and ParkHopper ticket purchases.
- Admission tickets purchased are valid for single entry, on the stipulated date and time slot booked.
- Admission tickets purchased are not refundable or exchangeable for cash or kind.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced or expired admission tickets.

- Admission tickets purchased under this promotion are not eligible for membership conversion.
- For Adult and Child admission tickets:
  - Singapore Zoo Single Park admission tickets include complimentary tram service.
  - Singapore Zoo Single Park admission tickets exclude Carousel rides and Houbii Rope Play; tickets are sold separately.
  - River Wonders Single Park admission tickets exclude Amazon River Quest boat ride; tickets are sold separately.
- Tickets are only available at WRS Group online ticketing site (http://www.mandai.com/en/ticketing/admission-and-rides/park-selection.html)
- For online ticket purchase(s), WRS Group reserves the right to verify the proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- Online purchase must be made with Singapore-issued AMEX, MasterCard, Visa cards and NETS Direct Debit cards from DBS, OCBC, POSB and UOB.
- Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
- River Wonders Panda-stic Party (Night) is a rain or shine event. No refund will be provided in the event of wet weather.
- The Event Organiser retains full discretion to grant or deny guests from participating in the activities.
- The Event Organiser is not responsible for any loss, damage, or personal injury sustained by guests.
- WRS Group may take photographs/recordings of any park visitor, and use any photographs, recordings, or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and/or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.



## River Wonders Panda-stic Party (Night) – River Wonders Night Event

### Terms and Conditions

This ticket, issued by Wildlife Reserves Singapore Group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for single-park admission into River Wonders Panda-stic Party (Night) only, from 5 August to 11 September 2022 (both dates inclusive).
- River Wonders Panda-stic Party (Night) admission tickets sold are strictly non-refundable and not exchangeable for cash or kind.
- River Wonders Panda-stic Party (Night) operates from 5 August to 11 September,
   7.30pm to 11.30pm on Fridays to Sundays, eve of Public Holidays, and Public Holidays only.
- Admission time slots to River Wonders Panda-stic Party (Night) are at 7.30pm, 8.30pm, and 9.30pm. Last entry is at 10.45pm.
- River Wonders Panda-stic Party (Night) admission ticket is valid for single entry to Panda-stic Party (Night), on the stipulated date and time slot booked.
- River Wonders Panda-stic Party (Night) admission ticket prices are valid for Adult and Child only and not applicable to Senior Citizen ticket.
  - o Child is defined as a local resident aged 3 to 12 years old.
- Limited to purchases of up to 4 Adult tickets & 4 Child tickets per online transaction.
- Flexible Pricing will not be applicable.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced or expired tickets.
- River Wonders Panda-stic Party (Night) admission tickets purchased under this promotion are not eligible for membership conversion.
- River Wonders Panda-stic Party (Night) is a ticketed night event held at River Wonders, and separate tickets are required for admission.
- Adult & Child River Wonders Panda-stic Party (Night) admission tickets do not include daytime admission to River Wonders (10am – 7pm); River Wonders admission tickets are sold separately.
- Tickets are available at WRS Group online ticketing site (https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html)

- For online ticket purchase(s), WRS Group reserves the right to verify the proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- Online purchase must be made with Singapore-issued AMEX, MasterCard, Visa cards and NETS Direct Debit cards from DBS, OCBC, POSB and UOB.
- Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
- River Wonders Panda-stic Party (Night) is a rain or shine event. No refund will be provided in the event of wet weather.
- Giant Panda Forest exhibit, Amazon River Quest ride and Squirrel Monkey Forest exhibit will be closed during River Wonders Panda-stic Party (Night) event.
- The Event Organiser retains full discretion to grant or deny guests from participating in the activities.
- The Event Organiser is not responsible for any loss, damage, or personal injury sustained by guests.
- WRS Group may take photographs/recordings of any park visitor, and use any
  photographs, recordings, or any other media records (including those displaying
  the image of the visitor), for any legitimate purpose, including WRS Group's
  commercial advertising, promotion and/or marketing, without prior approval or
  compensation.
- In the event of dispute, WRS Group electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.



# River Wonders Panda-stic Party (Night) Workshops

### **Terms & Conditions**

This ticket, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- 1. River Wonders Panda-stic Party (Night) Workshops sold are strictly non-refundable and not exchangeable for cash or kind.
- 2. Workshop excludes River Wonders Panda-stic Party (Night) admission tickets, which must be purchased separately <a href="here">here</a>.
- 3. Workshop purchased is valid only on the selected date and timeslot of visit.
- 4. Each workshop will take approximately 1 hour to complete. Guests are strongly encouraged not to book 2 different workshops on the same selected date of visit.
- 5. Workshop is recommended for ages 6 and above. Each child aged 12 and below must be accompanied by one supervising adult.
- 6. Each workshop ticket includes one (1) set of workshop materials. Supervising adults need not purchase separate workshop tickets.
- 7. Guests will not be able to change the selected workshop after the booking has been completed.
- 8. Tickets are only available at WRS Group online ticketing site (http://www.mandai.com/en/ticketing/admission-and-rides/park-selection.html)
- 9. For online ticket purchase(s), WRS Group reserves the right to verify the proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- 10. Online purchase must be made with Singapore-issued AMEX, MasterCard, Visa cards and NETS Direct Debit cards from DBS, OCBC, POSB and UOB.
- 11. Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
- 12. River Wonders Panda-stic Party (Night) is a rain or shine event. No refund will be provided in the event of wet weather.
- 13. The Event Organiser retains full discretion to grant or deny guests from participating in the activities.

- 14. The Event Organiser is not responsible for any loss, damage, or personal injury sustained by guests.
- 15. The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.