

Mandai

WILDLIFE RESERVE

Festive Wild-erland: A Black & White Celebration

WildPass-Exclusive Festive 2-Park Bundles (SZ+NS & RW+NS)

Terms and Conditions

This ticket, issued by Wildlife Reserves Singapore Group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for same-day admission into Singapore Zoo and Night Safari, or River Wonders and Night Safari only.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- WildPass-exclusive bundle is valid for existing WildPass Holders and new WildPass Sign-ups only.
- \$5 Retail Voucher is applicable for Adult Bundle ticket only.
- Singapore Zoo and Night Safari admission include complimentary tram service.
- Singapore Zoo admission excludes Carousel rides and Houbii Rope Play. Tickets for these are sold separately.
- River Wonders admission excludes Amazon River Quest boat ride. Ride tickets are sold separately.
- Promotion is valid for Adult and Child only and not applicable to Senior Citizen ticket:
 - Child is defined as a local resident aged 3 to 12 years old.
- Promotion is applicable for online purchases made via WRS Group's online ticketing site only.
- Limited to purchases of up to 4 Adult Bundle tickets & 4 Child Bundle tickets per online transaction.
- Flexible Pricing is not applicable for Bundle tickets.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- Tickets are available for purchase at WRS Group's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).

- For online ticket purchase(s), WRS Group reserves the right to verify the ticket holder's proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
- Admission tickets purchased as a part of this bundle are eligible for membership conversion to a Family, Individual, or Concessionary Friends of Wildlife or Friends of Wildlife Plus membership. Terms and conditions apply.
- Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
- Admission tickets are non-refundable under any circumstances.
- The Event Organiser retains full discretion to grant or deny guests from participating in the activities.
- WRS Group may take photographs / recordings of any park visitor, and use any photographs, recordings, or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and / or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group's electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.

\$5 Retail Voucher Terms & Conditions

- Voucher is valid with minimum spend of \$30 only.
- Voucher cannot be used on promotional or discounted merchandise and photography services.
- Voucher cannot be used in conjunction with other promotions or discounts.
- Voucher can only be redeemed at all retail stores at Singapore Zoo, Night Safari, River Wonders, except at kiosks.
- Voucher must be presented to cashier prior to payment
- Valid for 1-time use in a single receipt.
- Extension of voucher validity is not allowed.
- Not exchangeable or redeemable for cash and / or other items.
- Wildlife Reserves Singapore reserves the right to amend the terms & conditions without prior notice.

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WILDLIFE RESERVE

Festive Wild-erland: A Black & White Celebration

Festive 2-Park Bundles (SZ+NS & RW+NS) – TFIT/Non-WP

Terms and Conditions

This ticket, issued by Wildlife Reserves Singapore Group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for same-day admission into Singapore Zoo and Night Safari, or River Wonders and Night Safari only.
- Valid for Singaporeans without a valid WildPass, and non-residents.
- Singapore Zoo and Night Safari admission tickets include complimentary tram service.
- Singapore Zoo admission excludes Carousel rides and Houbii Rope Play. Tickets for these are sold separately.
- River Wonders admission excludes Amazon River Quest boat ride. Ride tickets are sold separately.
- Promotion is valid for Adult and Child only and not applicable to Senior Citizen ticket:
 - Child is defined as aged 3 to 12 years old.
- Promotion is applicable for online purchases made via WRS Group's online ticketing site only.
- Limited to purchases of up to 4 Adult Bundle tickets & 4 Child Bundle tickets per online transaction.
- Flexible Pricing is not applicable for Bundle tickets.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- Tickets are available for purchase at WRS Group's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), WRS Group reserves the right to verify the ticket holder's proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be

responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.

- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
- Admission tickets purchased as a part of this bundle are eligible for membership conversion to a Family, Individual, or Concessionary Friends of Wildlife or Friends of Wildlife Plus membership. Terms and conditions apply.
- Late arrival to your booked timeslot for park admission may result in non-admittance.
- Admission tickets are non-refundable under any circumstances.
- The Event Organiser retains full discretion to grant or deny guests from participating in the activities.
- WRS Group may take photographs / recordings of any park visitor, and use any photographs, recordings, or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and / or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group's electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.

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Festive Wild-erland: A Black & White Celebration

Penguin Parade

Terms & Conditions

This ticket, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

1. Admission to the park must be purchased separately.
2. Penguin Parade ticket sold is non-refundable, non-transferable, and void if altered.
3. Valid for one-time use only, on the selected date of visit.
4. Penguin Parade is from 5.30pm to 6pm only. There will be no extensions for late arrivals.
5. Penguin Parade is subject to weather conditions and may be cancelled in the event of wet weather.
6. There will be no refunds in the event of any cancellations.
7. Tickets are available for purchase at WRS Group's online ticketing site only (<http://www.mandai.com/en/ticketing/admission-and-rides/park-selection.html>)
8. For online ticket purchase(s), WRS Group reserves the right to verify the ticket holder's proof of identity at point of entry. Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
9. Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
10. The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.